

How to manually update the virus definitions on your Instagate.

Open the GUI interface from your browser.

Click on the Subtitle called Email.

Click on the Anti-Virus Submenu.

Click on the Updates button

Click on the Update Now button.

The system will connect to the server in Colorado and manually update the virus definitions.

If it fails, try it again in 30 minutes. If it continues to fail, contact e-Soft Tech support at (877) 754-2986 (Toll Free) and let them know.